

PRIVACY POLICY

This privacy policy sets out how Lanterns Shepherds Huts & Glamping uses and protects any information that you might send us when you use this website. We believe that your privacy and your data are important and we're committed to ensuring that your privacy is protected. If you provide us with information by which you can be identified when using this website, then we promise that it will only be used as we describe in this privacy statement.

The policy sets out:

- What information we collect from you
- How we keep it
- Why we collect it
- How we use it
- Your rights

What information do we collect from you?

We may collect and process the following data about you:

- Information that you provide by filling in forms on our site www.lanterns-shepherds-huts-and-glamping.co.uk. This includes information you might provide at the time of registering to use certain elements of our site, subscribing to services, posting material or requesting further services. We may also ask you for information when you enter a competition or promotion managed by Blossom Associates, or when you report a problem with our site;
- If you contact us, we may keep a record of that correspondence;
- We may also ask you to complete surveys that we use for research purposes, although you do not have to respond to them;
- You can access and browse our website site without disclosing personal information. We collect standard Internet log information and details of visitor behaviour patterns to help us identify things such as the number of visitors to the various parts of our site. We collect this information in a way which does not identify anyone
- The content of emails that you have sent or received

How we keep it

We really are committed to ensuring that your information is secure. In order to prevent unauthorised access or disclosure, we have put in place appropriate physical, electronic and managerial procedures to secure and safeguard information we collect online.

We do not store credit card details and we do not share customer details with any 3rd parties

Unfortunately, the transmission of information via the Internet is not completely secure. Although we will do our best to protect your personal data, we cannot guarantee the security of your data transmitted to our site; any transmission is at your own risk. Once we have received your information, we will use strict procedures and security features to try to prevent unauthorised access.

Why we collect it

We use information held about you in the following ways:

- To provide you with information, products or services that you request from us or which we feel may interest you (where you have consented to be contacted for such purposes)
- To carry out our obligations associated with any contract entered into between you and us
- To ensure that content from our site is presented in the most effective manner for you and for your computer
- To improve our website

If you do not want us to use your data in these ways, please contact us at hello@lanterns-shepherds-huts-and-glamping.co.uk.

Disclosure of your information

We only share your data with other parties where strictly necessary. We may disclose your information to third parties:

- Where necessary to fulfil our obligations associated with any contract entered into you between you and us
- To enable us to provide maintenance, engineering or troubleshooting services to you in connection with goods or services supplied to you
- If we are under a duty to disclose or share your personal data in order to comply with any legal obligation, or in order to enforce or apply our terms of use or terms and conditions of supply and other agreements
- To protect the rights, property, or safety of Cosy Under Canvas, our customers, or others. This includes exchanging information with other companies and organisations for the purposes of fraud protection and credit risk reduction

We will never sell, trade, or rent your personal information with other companies.

Your rights

You have the right to ask us not to process your personal data for marketing purposes. If you do not want us to use your data in this way, please contact us at hello@lanterns-shepherds-huts-and-glamping.co.uk.

The Data Protection Act gives you the right to access information held about you.

You can find out what information we hold about you by making a Subject Access Request under the Act. If we hold personal information about you we will give you a description of it, tell you why we are holding it and let you have a copy of it.

If any of the personal information that we hold about you is incorrect or needs updating, or if you want us to delete any personal information, please contact us. We may request that you provide further information and identification to enable us to comply with this request.

Third party links on our website

Our site may contain links to and from the websites of our partner, customers and other third parties. If you follow a link to any of these websites, please be aware that these websites will have their own privacy policies and that we do not accept any responsibility or liability for these policies.

Please check these policies before you submit any personal data to these websites.

Acceptance of our policy

By using this website, you signify your acceptance of our privacy policy. If you do not agree to this policy, please do not use this website. Your continued use of the site following the posting of changes to this policy will be deemed your acceptance of those changes.

If you have any questions about this Privacy Policy, the practices of this site, or your dealings with this site, please **contact us**.

How we use cookies

Our website may use “cookies” to enhance the user experience. Web browsers places cookies on their hard drive for record-keeping purposes and to sometimes track information about users. You can choose to set your web browser to refuse cookies, or to alert you when cookies are being sent. If you do this, please note that some parts of our site may not work properly.